

## POSITION : SALES ATTENDANT

Through its boutique, the Fringues & Cie insertion program enables young women experiencing difficulties in finding a job, to complete sales and customer service training and to gain paid professional experience. The YWCA boutique enables these young women to put into practice the knowledge and skills acquired during their training.

The Fringues & Cie shop is looking for women wishing to become volunteer sales attendants.

### Key tasks and responsibilities

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- Welcome and assist customers.
- Prepare merchandise for the store (pricing, washing, ironing, labeling, and marketing).
- Work at the fitting rooms
- Control the quality of donations
- Any other task deemed necessary

### Position requirements

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- **Knowledge:** Spoken English and French. Retail sales experience (or an interest in acquiring it).
- **Practical Skills:** Ability to work with the management team to prepare merchandise. A desire to learn sales and customer service skills.
- **People Skills:** Good interpersonal skills, sociable and helpful. Prioritization, flexibility, reliable.

### Volunteer conditions

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- Attend an interview with the Volunteer Centre manager.
- Attend a brief training session
- Commit to a specific schedule, if possible, for the duration of the contract.

### Type of position and schedule

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Regular, from Monday to Friday. Schedule to be determined according to volunteers availabilities.

